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Service Bulletin

Upgrading the NRI Coin Acceptor Communication Cable

Due to a change in the NRI coin acceptor by the manufacturer, the system continues to accept coins after the exceeding the vending price. If your booth rejects coins after meeting the vending price, this corrective action is not necessary. To verify if the booth needs this software update and new cable upgrade, follow these steps:

1. Open the coin acceptor door with key.
2. Release the tension on the coin acceptor retaining bar screws.
3. Move the coin acceptor retaining bars to release the coin acceptor.
4. Remove and hold the coin acceptor in your hand with the cable connected.
5. Determine if the upgrade is necessary by looking at two sets of the DIP switches on the back of the coin acceptor:
 - If there are two sets of six DIP switches, the upgrade is NOT necessary
 - If there is a set of 6 and a set of 8 DIP switches, the upgrade IS necessary

The software update and new coin acceptor cable allows the coin acceptor to reject coins once the amount of money inserted is greater than the vending price. As in the past, the customer can still over pay even with this corrective action. If there is an over-payment, the machine credits the amount towards the second picture option.

WARNING: Do not reuse this cable. After removing the cable, destroy the cable so it is not inadvertently used again.

Upgrade Parts List

- 25.C04628 NRI Communication Cable
- 54.S04628 *Upgrading the NRI Coin Acceptor Communication Cable* (this document)
- Installation Disk with Personality floppy disk
- Portrait Studio Software Version S21422-4 06-06-2001 CD-ROM

Installing the Portrait Studio DOS Upgrade Software

To install the DOS upgrade, follow these steps:

1. Insert the Installation Disk with Personality floppy disk in the floppy drive.
2. Insert the Portrait Studio Software CD-ROM into the CD-ROM drive.

Product:

Coin Acceptor

Operating System:

DOS

P/N:

48.004628

previously known as

P/N: 54.S04628

Date:

September 19, 2001

3. Reboot the system by pressing the **Ctrl+Alt+Del** keys. The system displays the following menu:

```
1 - Update Software with Backup
2 - Update Software without Backup
3 - Restore Software from Backup
4 - Exit
Please choose [1,2,3,4]?
```

4. Type **1** to select Update Software with Backup. The system copies the update files to the system hard drive. This upgrade takes about 15 minutes to complete and displays the following message:

```
Remove CD-ROM & floppy disk now.
Reboot the computer by pressing the
CTRL+ALT+DEL keys at the same time.
```

5. Remove the floppy disk from the drive.
6. Remove the CD-ROM from the drive.
7. Reboot the system by pressing the **Ctrl+Alt+Del** keys.

Installing the New NRI Coin Acceptor Cable

To install the new cable, follow these steps:

1. Power down the booth.
2. Remove the existing NRI Coin Acceptor cable. Since the old cable and the new cable look alike, put a mark or piece of tape on the cable to indicate it is the old cable.
3. Install the new NRI Coin Acceptor cable.
4. Power up the booth.
5. Test the machine to ensure that the NRI Coin Acceptor works. To test this machine, add more coins than the vending price.